

Your new, red Vehicle Registration Certificate (V5C)

We enclose a new, red V5C (also known as a log book) for your vehicle. Do not ignore this leaflet, you need to act now.

Q. Why have you sent me a new V5C?

A. We are replacing all existing blue V5Cs. The new certificate is being introduced following the theft of a number of blank blue V5Cs. The aim is to reduce the risks to motorists of buying a stolen or cloned vehicle. For tips and advice go to www.direct.gov.uk/buyer beware

Q. What do I do with my old blue V5C?

A. You must destroy the blue V5C for this vehicle now. Do not return it to DVLA. You must use the new red V5C in future dealings with DVLA or the Post Office®.

Q. What if I have more than one vehicle and I have not received a new red V5C for all my vehicles?

A. If you have more than one vehicle and have not yet received a new red V5C for each of them, there is no need to contact us. We will issue a new red V5C for all vehicles by November 2012. In the meantime, if you need to tell us about any changes to your vehicle details or need to sell the vehicle and don't have a new red V5C, fill in the changes on your existing blue V5C and send it to us. A new red V5C will then be issued.

Q. What if I no longer have the vehicle?

A. If you don't have the vehicle any more and haven't told us, fill in the relevant sections on the new red V5C and return it to us. Once we know about these changes, you should receive an acknowledgement letter within four weeks to confirm you are no longer the registered keeper.

For general information about the V5C go to:
www.direct.gov.uk/v5c or phone **0300 123 1344**.

Find out about DVLA's online services at:
www.direct.gov.uk/onlinemotoringservices